RACHEL E. KAUFMAN (Cal. Bar No. 259353) 1 KAUFMAN P.A. 2 237 S Dixie Hwy, 4th Floor Coral Gables, FL 33133 3 Telephone: (305) 469-5881 4 rachel@kaufmanpa.com 5 Attorney for Plaintiff and the Proposed 6 Class 7 UNITED STATES DISTRICT COURT 8 FOR THE CENTRAL DISTRICT OF CALIFORNIA 9 JORDIN SCHMIDT, individually and 10 on behalf of all others similarly Case No. 11 situated, 12 **COMPLAINT FOR:** Plaintiff, 13 1. VIOLATIONS OF THE v. 14 TELEPHONE CONSUMER **PROTECTION ACT, 47** 15 AMERICAN DIRECT FUNDING U.S.C. § 227(b) LLC, 16 17 Defendant. **Class Action** 18 DEMAND FOR JURY TRIAL 19 20 21 Plaintiff Jordin Schmidt ("Plaintiff") by his undersigned counsel, for this 22 class action complaint against American Direct Funding LLC and its present, 23 former, or future direct and indirect parent companies, subsidiaries, affiliates, 24 25 agents, and/or other related entities ("American Direct Funding" or "Defendant"), 26 alleges as follows: 27 28

I. INTRODUCTION

- 1. Nature of Action. As the Supreme Court has explained, "Americans passionately disagree about many things. But they are largely united in their disdain for robocalls. The Federal Government receives a staggering number of complaints about robocalls—3.7 million complaints in 2019 alone. The States likewise field a constant barrage of complaints. For nearly 30 years, the people's representatives in Congress have been fighting back. As relevant here, the Telephone Consumer Protection Act of 1991, known as the TCPA, generally prohibits robocalls to cell phones and home phones." *Barr v. Am. Ass'n of Political Consultants*, 140 S. Ct. 2335, 2343 (2020).
- 2. Plaintiff, individually and as class representatives for all others similarly situated, brings this action against American Direct Funding for violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227 ("TCPA") for their automated telemarketing in violation of the TCPA using pre-recorded messages that were sent to cellular telephones.
- 3. Because telemarketing campaigns generally place calls to hundreds of thousands or even millions of potential customers *en masse*, Plaintiff bring this action on behalf of a proposed nationwide class of other persons who received illegal telemarketing calls from or on behalf of Defendant.

II. PARTIES

- 4. Plaintiff Jordin Schmidt is an individual.
- 5. Defendant American Direct Funding LLC is a California limited liability company headquartered in this District.

III.JURISDICTION AND VENUE

- 6. <u>Jurisdiction</u>. This Court has subject matter jurisdiction over Plaintiff's TCPA claims pursuant to 28 U.S.C. § 1331 because Plaintiff's TCPA claims arise under the laws of the United States, specifically, 47 U.S.C. § 227.
- 7. <u>Personal Jurisdiction</u>. This Court has personal jurisdiction over
 American Direct Funding because a substantial part of the wrongful acts alleged in
 this Complaint were committed from California. Furthermore, American Direct
 Funding is a resident of this District.
- 8. <u>Venue</u>. Venue is proper in this District pursuant to 28 U.S.C. §§ 1391(b)(1)-(2) because a substantial part of the events giving rise to Plaintiff's claims occurred from this District and Defendant resides here.

IV. THE TELEPHONE CONSUMER PROTECTION ACT OF 1991, 47 U.S.C. § 227

9. In 1991, Congress enacted the TCPA in response to a growing number of consumer complaints regarding certain telemarketing practices.

- 10. The TCPA makes it unlawful "to make any call (other than a call made for emergency purposes or made with the prior express consent of the called party) using an automatic telephone dialing system or an artificial or prerecorded voice ... to any telephone number assigned to a ... cellular telephone service." 47 U.S.C. § 227(b)(1)(A)(iii). The TCPA provides a private cause of action to persons who receive calls in violation of Section 227(b)(1)(A). 47 U.S.C. § 227(b)(3).
- 11. According to findings by the Federal Communication Commission ("FCC"), the agency Congress vested with authority to issue regulations implementing the TCPA, such calls are prohibited because, as Congress found, automated or prerecorded telephone calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls can be costly and inconvenient.
- 12. The FCC also recognized that "wireless customers are charged for incoming calls whether they pay in advance or after the minutes are used." *In re Rules and Regulations Implementing the Tel. Consumer Prot. Act of 1991*, CG Docket No. 02-278, Report and Order, 18 FCC Rcd. 14014, 14115 ¶ 165 (2003).
- 13. In 2013, the FCC required prior express written consent for all autodialed or prerecorded telemarketing calls ("robocalls") to wireless numbers and residential lines. Specifically, it ordered:
 - [A] consumer's written consent to receive telemarketing robocalls must be signed and be sufficient to show that the consumer: (1)

received "clear and conspicuous disclosure" of the consequences of providing the requested consent, i.e., that the consumer will receive future calls that deliver prerecorded messages by or on behalf of a specific seller; and (2) having received this information, agrees unambiguously to receive such calls at a telephone number the consumer designates. In addition, the written agreement must be obtained "without requiring, directly or indirectly, that the agreement be executed as a condition of purchasing any good or service."

In the Matter of Rules & Regulations Implementing the Tel. Consumer Prot. Act of 1991, 27 FCC Rcd. 1830, 1844 ¶ 33 (2012) (footnote omitted).

V. FACTUAL ALLEGATIONS

- 14. American Direct Funding offers lines of credit, working capital and equipment leasing.
- 15. One of American Direct Funding's strategies for marketing its services and generating new customers is telemarketing.
- 16. American Direct Funding's telemarketing includes the use of prerecorded messages to generate new business.
- 17. Recipients of these calls, including Plaintiff, did not consent to receive such telephone calls.
- 18. Plaintiff is, and at all times mentioned herein was, a "person" as defined by 47 U.S.C. § 153(39).
- 19. Plaintiff's telephone number, (714)-XXX-3446, is registered to a cellular telephone service.
 - 20. The Defendant called the Plaintiff nine times in March of 2022.

- 21. Finally, Mr. Schmidt answered the tenth call.
- 22. On the tenth call, a pre-recorded message was received.
- 23. The pre-recorded message advertised business loan services claiming that at 7.5% up to \$350,000 was available in business funding.
- 24. In order to speak to a live individual, the call recipient needed to provide information about their business.
- 25. In order to verify that it was a recorded message calling him, the Plaintiff provided a non-sensical answer to the recorded message question.
- 26. Confirming it was a recorded message, the recording responded "sorry, please try again".
- 27. The company was not identified in the pre-recorded message, which is a violation of the TCPA.
- 28. In order to ascertain the company calling him illegally, Mr. Schmidt responded to the recording by providing information.
- 29. The Plaintiff then spoke with "Richard", an employee of the Defendant.
 - 30. "Richard" advertised the Defendant's services.
- 31. More specifically, "Richard" offered the Plaintiff unsecured loans with 3-5 year terms.

- 32. "Richard" directed the Plaintiff to his company's website, americandirectfunding.com.
 - 33. That is a website for the Defendant.
- 34. The Plaintiff did not provide his prior express written consent to American Direct Funding to receive the calls.
- 35. Plaintiff and all members of the Class, defined below, have been harmed by the acts of American Direct Funding because their privacy has been violated, they were annoyed and harassed, and, in some instances, they were charged for incoming calls. The calls occupied their cellular telephone lines, rendering them unavailable for legitimate communication.

VI.CLASS ACTION ALLEGATIONS

36. <u>Class Definition</u>. Pursuant to Fed. R. Civ. P. 23(b)(2) and (b)(3), Plaintiff brings this case on behalf of the Class (the "Class") defined as follows:

<u>Pre-Recorded Call Class:</u> All persons to whom: (a) American Direct Funding and/or a third party acting on American Direct Funding's behalf made one or more non-emergency telephone calls; (b) to their cellular telephone numbers or telephone numbers for which they were charged for the calls; (c) through the use of an artificial or prerecorded voice; (d) at any time in the last four years through the date of trial.

37. <u>Numerosity</u>. The Class is so numerous that joinder of all its members is impracticable. On the basis of American Direct Funding's *en masse* calling practices, the Class has at least hundreds of members.

- 38. <u>Commonality</u>. There are numerous questions of law and fact common to Plaintiff and members of the Class. These common questions of law and fact include, but are not limited to, the following:
 - a. Whether American Direct Funding used a prerecorded voice:
- b. Whether American Direct Funding purchased telephone numbers of individuals who had not consented to be called by it;
- c. Whether American Direct Funding and/or its affiliates or agents, and/or other persons or entities acting on American Direct Funding's behalf, knowingly and/or willfully violated 47 U.S.C. § 227(b)(1)(A) entitling Plaintiff and the Class to treble damages; and
- d. Whether American Direct Funding and/or its affiliates, agents, and/or other persons or entities acting on American Direct Funding's behalf should be enjoined from using pre-recorded messages in the future.
- 39. <u>Typicality</u>. Plaintiff's claims are typical of the claims of the Class.

 Plaintiff's claims and those of the Class arise out of the same course of conduct by

 American Direct Funding and are based on the same legal and remedial theories.
- 40. Adequacy. Plaintiff will fairly and adequately protect the interests of the Class. Plaintiff has retained competent and capable counsel with experience in TCPA and consumer class action litigation. Plaintiff and his counsel are committed to prosecuting this action vigorously on behalf of the Class and have the

financial resources to do so. Neither Plaintiff nor his counsel has interests contrary to or conflicting with those of the proposed Class.

- 41. <u>Predominance</u>. American Direct Funding has engaged in a common course of conduct toward Plaintiff and members of the Class. The common issues arising from this conduct that affect Plaintiff and members of the Class predominate over any individual issues. For example, the TCPA's statutory damages obviate the need for mini-trials on actual damages. Adjudication of these common issues in a single action has important and desirable advantages, including judicial economy.
- 42. <u>Superiority</u>. A class action is the superior method for the fair and efficient adjudication of this controversy. Classwide relief is essential to compel American Direct Funding to comply with the TCPA. The interest of individual members of the Class in individually controlling the prosecution of separate claims against American Direct Funding is small because the damages in an individual action for violation of the TCPA are small. Management of these claims is likely to present significantly fewer difficulties than are presented in many class actions because the calls at issue are all automated and because the TCPA articulates bright-line standards for liability and damages.
- 43. <u>Injunctive and Declaratory Relief is Appropriate</u>. American Direct Funding has acted on grounds generally applicable to the Class, thereby making

final injunctive relief and corresponding declaratory relief with respect to the Class appropriate on a classwide basis.

VII.FIRST CAUSE OF ACTION (Violations of the Telephone Consumer Protection Act, 47 U.S.C. § 227(b)(1)(A) on behalf of the Pre-Recorded Call Class)

44. Plaintiff realleges and incorporates by reference each and every

allegation set forth in the preceding paragraphs.

45. The foregoing acts and omissions of American Direct Funding and/or his affiliates or agents, and/or other persons or entities acting on American Direct Funding's behalf, constitute numerous and multiple violations of the TCPA, 47 U.S.C. § 227(b)(1)(A), by making non-emergency calls to Plaintiff and members

of the Pre-Recorded Call Class using an artificial or prerecorded voice.

- 46. As a result of violations of the TCPA, 47 U.S.C. § 227(b)(1)(A), by American Direct Funding and/or its affiliates or agents and/or other persons or entities acting on his behalf, Plaintiff and members of the Pre-Recorded Call Class are entitled to an award of \$500 in damages for each and every call made to their telephone numbers using an artificial or prerecorded voice in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3)(B).
- 47. Plaintiff and members of the Pre-Recorded Call Class are also entitled to and do seek injunctive relief prohibiting Defendant, its affiliates and agents, and/or any other persons or entities acting on its behalf from violating the TCPA,

47 U.S.C. § 227(b)(1)(A), by making calls, except for emergency purposes, to any cellular telephone numbers using an artificial or prerecorded voice.

48. As a result of knowing and/or willful violations of the TCPA, 47 U.S.C. § 227(b)(1)(A), by Defendant, its affiliates or agents, and/or other persons or entities acting on its behalf, Plaintiff and members of the Pre-Recorded Call Class are entitled to treble damages of up to \$1,500 for each and every call made to their cellular telephone numbers using an artificial or prerecorded voice in violation of the statute, pursuant to 47 U.S.C. § 227(b)(3).

VIII. PRAYER FOR RELIEF

WHEREFORE, Plaintiff, on their own behalf and on behalf of all members of the Class, pray for judgment against American Direct Funding as follows:

- A. Certification of the proposed Class;
- B. Appointment of Plaintiff as representative of the Class;
- C. Appointment of the undersigned counsel as counsel for the Class;
- D. A declaration that actions complained of herein by American Direct Funding and/or its affiliates, agents, or related entities violate the TCPA;
- E. An order enjoining American Direct Funding and its affiliates, agents and related entities from using pre-recorded messages to call cellular and other telephones, absent emergency circumstances.

1	F.	Leave to amend to	this Complaint to conform to the evidence presented
2	at trial; and	l	
3	G.	Orders granting s	such other and further relief as the Court deems
4			
5	necessary, j	just and proper.	
6 7		IX.	DEMAND FOR JURY
8	Plaintiff demands a trial by jury for all issues so triable.		
9			
10	RESPECTFULLY SUBMITTED AND DATED this 26th day of April,		
11	2022.		
12			By: <u>/s/ Rachel E. Kaufman</u>
13			RACHEL E. KAUFMAN KAUFMAN P.A.
14			237 S Dixie Hwy, 4th Floor
15			Coral Gables, FL 33133
16			Telephone: (305) 469-5881 rachel@kaufmanpa.com
17			raenci@kaannanpa.com
18			Attorney for Plaintiff and the Proposed Class
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